

Scrutiny Committee

9 December 2014

Waste Management Partnership

Progress Report



Lead Member: Councillor Mullineaux

Lead Officer: Mark Gaffney

Waste Management Partnership Progress Report

1. Background

This report provides members of the Scrutiny Committee with an update on the progress of the Waste Management Partnership.

2. Progress

a) Overall Position

The partnership has continued to make good progress and achieve good levels of performance.

b) Areas of Significant Progress/Achievement

- High recycling performance.
- High collection rate performance.
- High take up of education programme.
- Procurement process for when the partnership with Amey expires in June 2015 is on track.
- High levels of customer satisfaction.

c) Areas for Further Action

- Conclude the procurement process.
- Implementation of the new partnership contract.
- Expiry of the Cost Sharing Agreement in March 2018.

3.0 Progress against Key Actions/Projects

3.1 Recycling Performance

Recycling performance and diversion from landfill continues to demonstrate year on year improvement as can be seen from the figures below. Reductions in landfill have now been achieved for 9 consecutive years.

	% Recycled	Diversion from Landfill
2009/10	44.96%	42.11%
2010/11	47.66%	44.76%
2011/12	48.22%	46.49%
2012/13	48.90%	46.66%
2013/14	49.64%	47.44%

The diversion from landfill percentage is less than the total recycled because the calculation takes into account trade waste tonnages, not just domestic waste.

3.2 Collection Performance

Collection performance remains high with the number of missed bins/containers being very low. Current performance is as follows:

	% Collection Rate	Number missed per 100,000 Collections
Grey Bins	99.978%	22
Blue Bins/Green Boxes	99.967%	33
Brown Bins	99.946%	54

3.3 Trade Waste

The Council provides a commercial or trade waste service and currently has a customer base of 500 bins in the borough. The customers tend to be those smaller customers which are of less interest to some of the larger waste companies.

20% of the Council's 422 customers recycle.

3.4 Lancashire Waste Partnership

The Council is part of the Lancashire Waste Partnership which includes the county council and all other unitary and district councils. The partnership works to the Lancashire Waste Strategy which includes key targets and actions for waste management in Lancashire.

3.5 Cost Sharing Agreement

Through the Lancashire Waste Partnership all districts except one receive cost sharing payments from LCC.

LCC has reviewed and extended the 10 year Cost Sharing Agreement which will now expire at the end of March 2018. LCC has also stated that it is unlikely that the agreement will be renewed when it expires. Discussions are continuing across the county.

3.6 Education Programme

An integrated Neighbourhood Services education programme is in place. As part of the programme Neighbourhood Officers visit every primary school in the borough and talk to year 3 (key stage 1) and year 6 (key stage 2) pupils. The talks inform the children about the environmental services that the Council provides, including:

- Street cleansing/litter picking
- Grounds maintenance/parks
- Waste – reduce/reuse/recycle
- Dog control orders and responsible dog ownership

The officer invites the children to think about their local area, and what they can do to help keep it a clean, green and safe place. Many of these talks have been followed up by the school taking part in local litter picks/informing parents about picking up dog waste

and introducing additional recycling collections at school. The visits commence shortly after the beginning of the new school year.

100% of the primary schools in the borough are currently included in the programme.

3.7 Waste Procurement

The 10 year partnership with Amey (previously Enterprise) is due to expire in June 2015. The partnership has produced significant cost efficiencies for the Council during the period of the partnership whilst enhancing and improving the service.

The procurement process is ongoing to select a partner/contractor for the new contract. At the time of writing the evaluation of the tenders is still ongoing but is on track to report to Cabinet in January 2014 to recommend award of contract.

Following the award of contract the project will move into the implementation phase.

3.8 Procurement of Waste Vehicles

Five new waste vehicles are included in the capital programme for 2015/16 at an estimated value of £750,000. This will be a major project and will be carried out in line with any requirements following the award of the new waste contract.

This level of expenditure represents a major investment into a key council service.

4.0 Customer Satisfaction

The Council's corporate survey demonstrated high levels of customer satisfaction with the waste service. The results showed a 95% satisfaction level.

5.0 Conclusion

It is considered that the Waste Partnership is making good progress and achieving good levels of performance.